
Clinical Applications Specialist – North America

Position Overview:

The Clinical Applications Specialist (CAS) is responsible for product training and application support during web session or hospital on-site sessions, as well as trouble shooting, software installation and upgradation for customer sites. The CAS works very closely with Circle's Account Sales Executives who are charged with developing account relationships and deployment of Circle sales strategies to acquire new hospitals customers or sell additional licenses into our existing base, hospitals or MRI clinics.

Additionally, the CAS supports the Account Sales Executives who are responsible for deploying corporate resources for solutions selling, to help our customers achieve their CMR, CT, Structural Heart or EP market objectives, through our comprehensive product platforms and service offerings. The CAS will support the Account Sales Executive during the early part of the sales cycle and after the sales closing with product demonstrations, installations and customer follow up.

General Responsibilities:

- Product training to customers and business partners
- Pre-sales product demonstrations online, at congresses and on-site at hospitals
- Establishing and managing customer relationships
- Supporting educational partnerships with key-opinion leaders and training centers
- Acquire good product knowledge and keeping up-to-date with developments in the cardiac imaging field
- Setting up documentation for pre or post customer training, such as quick guides, presentations, tutorials, turning customer into power-users, etc.
- Provide customer feedback to the development team
- Documentation of all customer contacts via Circle's CRM platform, SFDC
- Remote installation and configuration of Circle software, on-site visits as necessary and or in conjunction with Circle's IT Sales Support team
- Remote technical support to solve customer questions

Required Skills/Experience:

- A strong background in medical imaging. Experience with cardiovascular MRI, CT, EP and structural heart post-processing applications is an asset
- Excellent communication skills and ability to teach
- Pro-active, outgoing personality with excellent communication skills
- Customer friendly and problem solving oriented, representative and responsible
- Committed and showing initiative
- Ability to work both in a team environment and independently
- Ability to travel ~ 40%
- Previous experience with Circle's products is considered as an asset

About Circle Cardiovascular Imaging Inc.

Circle Cardiovascular Imaging Inc. develops world class, advanced reading and reporting solutions for cardiac imaging. Circle is a prominent company for the global cardiac imaging community bringing together an experienced and qualified team of over 150 people.

Circle's imaging platform, **cvi42**, is the best-in-class cardiovascular imaging reading and reporting solution for cardiac MR, cardiac CT, cardiac Interventional Planning and Electrophysiology. Annually, millions of cardiac exams - in over 1,000 hospitals and in more than 50 countries - are interpreted using **cvi42**, giving physicians the tools to accurately quantify and diagnose complex cardiovascular diseases whilst improving patient outcomes and the effective utilization of healthcare resources. Currently at version 5.11, **cvi42** fully embeds AI into one easy to use platform demonstrating capabilities within the same range as expert human readers.

How to apply:

We are an equal opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status. While we thank all those who apply, however please note that we will only be contacting those selected for an interview. No phone calls or unsolicited agency referrals please

Please send your resume with cover letter to the attention of Human Resources at the following address:

Email: hr@circlecvi.com

Fax: +1 403 338 1895

Mail: **Circle Cardiovascular Imaging Inc.**

1100, 800 5th Avenue SW

Calgary AB T2P 3T6

Canada